AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1.   (Currently amended) A method for resolving incorrect addresses, comprising:

receiving a first item, the first item including a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;

comparing the first instance of the incorrect address to a database of stored resolved addresses, the stored resolved addresses comprising correct addresses and incorrect addresses having a delivery format error;

resolving the first instance of the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of address resolution processes when it is determined that the first instance of the incorrect address fails to match one of the incorrect addresses of one of the stored resolved addresses; and

in response to resolving the first instance of the incorrect address, storing a new instance of a resolved address in [[a]] the database, the new instance of the resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error[[;]].

receiving a second instance of the incorrect address associated with a second item;

comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

outputting the correct address from the database based on the determination.

2.-3.   (Cancelled)

4.   (Currently amended)   The method of claim [[1]]58, further comprising processing the second item for delivery in an item delivery system.

5.   (Original)   The method of claim 4, wherein the item delivery system comprises the United States Postal Service.

6.   (Previously Presented)   The method of claim 4, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

7.   (Previously Presented)   The method of claim 1, wherein:

at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the method further comprises at least one of verifying, validating, or supplying information to be included in the correct address.

8.   (Previously Presented)   The method of claim 1, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

9. (Previously Presented) The method of claim 1, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

10. (Currently amended) The method of claim [[1]]58, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

11. (Currently amended) The method of claim [[1]]58, wherein at least one of receiving and outputting further comprises communicating over a network.

12. (Currently amended) The method of claim [[1]]58, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

13. (Currently amended) A system for resolving incorrect addresses, comprising:

a storage device containing computer instructions; and

a processor, connected to the storage device, that executes the computer instructions to perform operations comprising:

receiving a first item, the first item including a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;

comparing the first instance of the incorrect address to a database of stored resolved addresses the stored resolved addresses

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comprising correct addresses and incorrect addresses having a
delivery format error;

resolving the first instance of the incorrect address to determine a correct
address in a predetermined delivery format by using at least one of
a plurality of address resolution processes when it is determined
that the first instance of the incorrect address fails to match one of
the incorrect addresses of one of the stored resolved addresses;
and

in response to resolving the first instance of the incorrect address, storing
a new instance of a resolved address in [[a]] the database, the new
instance of the resolved address comprising the correct address
and the first instance of the incorrect address that contains the
delivery format error[[;]].

~~receiving a second instance of the incorrect address associated with a
second item;~~

~~comparing the second instance of the incorrect address to the stored
resolved address;~~

~~determining that the second instance of the incorrect address matches the
stored first instance of the incorrect address; and~~

~~outputting the correct address from the database based on the
determination.~~

14.-15.   (Cancelled)

16.   (Currently amended)   The system of claim [[13]]61, wherein the second item
is being processed for delivery in an item delivery system.

17. (Original)   The system of claim 16, wherein the item delivery system comprises the United States Postal Service.

18. (Previously Presented)   The system of claim 16, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

19. (Previously Presented)   The system of claim 13, wherein:

at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the system further comprises an input for at least one of verifying, validating, or supplying information to be included in the correct address.

20. (Previously Presented)   The system of claim 13, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

21.   (Previously Presented)   The system of claim 13, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

22.   (Currently amended)   The system of claim [[13]]61, wherein at least one of the receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

23.   (Currently amended)   The system of claim [[13]]61, wherein at least one of the receiving and outputting further comprises communicating over a network.

24.   (Currently amended)   The system of claim [[13]]61, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

25.   (Currently amended)   A solid computer-readable medium on which is stored a set of instructions for resolving incorrect addresses, which, when executed by a processor, perform stages comprising:

receiving a first item, the first item including a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;

comparing the first instance of the incorrect address to a database of stored resolved addresses, the stored resolved addresses comprising correct addresses and incorrect addresses having a delivery format error;

resolving the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of

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address resolution processes <u>when it is determined that the first</u> <u>instance of the incorrect address fails to match one of the incorrect</u> <u>addresses of one of the stored resolved addresses;</u> and

in response to resolving the first instance of the incorrect address, storing a <u>new instance of a</u> resolved address in [[a]] <u>the</u> database, the <u>new</u> <u>instance of the</u> resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error[[;]]<u>.</u>

~~receiving a second instance of the incorrect address associated with a second item;~~

~~comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and~~

~~outputting the correct address from the database based on the determination.~~

26.-27.   (Cancelled)

28.   (Currently amended)   The computer-readable medium of claim [[25]]<u>64</u>, further comprising instructions for delivery of the second item in an item delivery system.

29.   (Original)   The computer-readable medium of claim 28, wherein the item delivery system comprises the United States Postal Service.

30. (Previously Presented)   The computer-readable medium of claim 28, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

31. (Previously Presented)   The computer-readable medium of claim 25, wherein:

at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the instructions further execute at least one of verifying, validating, or supplying information to be included in the correct address.

32. (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

33. (Previously Presented)   The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to a valid match to a database entry.

34.   (Currently amended)   The computer-readable medium of claim [[25]]64,
wherein at least one of receiving and outputting further comprises utilizing at
least one of regular mail, e-mail, facsimile, internet, or an interactive voice
response system.

35.   (Currently amended)   The computer-readable medium of claim [[25]]64,
wherein at least one of receiving and outputting further comprises communicating
over a network.

36.   (Currently amended)   The computer-readable medium of claim [[25]]64,
wherein the second instance of the incorrect address includes an incorrect
United States Postal Service ZIP+4 code.

37.   (Currently amended) A system for resolving incorrect addresses, comprising:

   means for receiving a first item, the first item including a first instance of
      an incorrect address that contains a delivery format error, the
      incorrect address being associated with a first item, and a second
      item, the second item including a second instance of the incorrect
      address associated with a second item;

   means for comparing the first instance of the incorrect address to a
      database of stored resolved addresses, the stored resolved
      addresses comprising correct addresses and incorrect addresses
      having a delivery format error;

   means for resolving the first instance of the incorrect address to determine
      a correct address in a predetermined delivery format by using at
      least one of a plurality of address resolution processes when it is
      determined that the first instance of the incorrect address fails to

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match one of the incorrect addresses of one of the stored resolved addresses;

in response to resolving the first instance of the incorrect address, means for storing a new instance of a resolved address in the database, the new instance of the resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error;

means for comparing the second instance of the incorrect address with the stored first instance of the incorrect address associated with the new instance of the resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

means for outputting the stored correct address associated with the stored first instance of the incorrect address when it is determined that the second instance of the incorrect address matches the stored first instance of the incorrect address based on the determination.

38.-39.   (Cancelled)

40.   (Previously Presented)   The system of claim 37, further comprising means for delivery of the second item in an item delivery system.

41.   (Original)   The system of claim 40, wherein the item delivery system comprises the United States Postal Service.

42.   (Previously Presented)   The system of claim 40, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

43.   (Previously Presented)   The system of claim 37, wherein:

at least one of the plurality of address resolution processes includes
sending the first item including the first instance of the incorrect
address, the first item configured to be delivered in an item delivery
system, to an element of the item delivery system that delivers in
an area defined by a United States Postal Service ZIP code
included in the first instance of the incorrect address; and

wherein the system further comprises an input for at least one of verifying,
validating, or supplying information to be included in the correct
address.

44.   (Previously Presented)   The system of claim 37, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

45.   (Previously Presented)   The system of claim 37, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

46.   (Previously Presented)   The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

47.   (Previously Presented)   The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for communicating over a network.

48.   (Previously Presented)   The system of claim 37, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

49. - 56.   (Cancelled)

57.   (Previously Presented)   The method of claim 1, further comprising:

        processing the first item for delivery in an item delivery system using the correct address.

58.   (Currently amended)   The method of claim 1, further comprising: ~~wherein the first item comprises one of a letter and a package~~

        receiving a second item, the second item including a second instance of the incorrect address;

        comparing the second instance of the incorrect address to the stored first instance of the incorrect address associated with the new instance of the resolved address; and

outputting the correct address associated with the stored first instance of the incorrect address when it is determined that the second instance of the incorrect address matches the stored first instance of the incorrect address.

59.   (Currently amended)   The method of claim 1, wherein receiving the first ~~instance of the incorrect address associated with the first~~ item comprises:

obtaining the first instance of the incorrect address from a surface of the first item.

60.   (Previously Presented)   The system of claim 13, wherein the operations further comprise:

processing the first item for delivery using the correct address.

61.   (Currently amended)   The system of claim 13, the operations further comprising: ~~wherein the first item comprises one of a letter and a package~~

receiving a second item, the second item including a second instance of the incorrect address;

comparing the second instance of the incorrect address to the stored first instance of the incorrect address associated with the new instance of the resolved address; and

outputting the correct address associated with the stored first instance of the incorrect address when it is determined that the second instance of the incorrect address matches the stored first instance of the incorrect address.

62.   (Currently amended)   The system of claim 13, wherein receiving the first

~~instance of the incorrect address associated with the first~~ item comprises:

obtaining the first instance of the incorrect address from a surface of the

first item.

63.   (Previously Presented)   The system of claim 37, further comprising:

means for processing the first item for delivery using the correct address.

64.   (Currently amended)   The <u>computer-readable medium</u> ~~system~~ of claim <u>25,</u>

<u>the stages further comprising</u> ~~37, wherein the first item comprises one of a letter~~

~~and a package~~.

<u>receiving a second item, the second item including a second instance of</u>

<u>the incorrect address;</u>

<u>comparing the second instance of the incorrect address to the stored first</u>

<u>instance of the incorrect address associated with the new instance</u>

<u>of the resolved address; and</u>

<u>outputting the correct address associated with the stored first instance of</u>

<u>the incorrect address when it is determined that the second</u>

<u>instance of the incorrect address matches the stored first instance</u>

<u>of the incorrect address.</u>